

Haris A. Majid

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About me

Business Process Analyst | Business Performance Analyst | Data Analytics | Continuous Improvement | Digital Transformation

Business Process and Data Analytics professional with 4 years of experience in FMCG manufacturing. Experienced in business process analysis, KPI monitoring, dashboard development, cost modelling (COGM), and digital transformation initiatives. Proven ability to collect, analyze, and present business performance data to support operational improvements and strategic decision-making. Strong analytical thinking with extensive experience collaborating across cross-functional teams to drive continuous improvement initiatives.

Education & Training

Bachelor of Food Science Tehchnology | Universitas Sebelas Maret | 31/07/2017 - 31/12/2021 | Surakarta, Indonesia

Lean and Six Sigma Training Course | British Standard Institution

Supervisory Leadership | PQM (Productivity & Quality Management) Consultants

Work experience

R&D Process Development | Great Giant Foods | 30/09/2024 - Current | Lampung, Indonesia

- Led business process improvement initiatives by analyzing operational workflows and identifying opportunities for continuous improvement.
- Developed KPI based dashboards and business performance reports to monitor operational achievements and support management decision-making.
- Conducted Cost of Goods Manufactured (COGM) modelling, operational analysis, and business evaluations to support strategic planning.
- Prepared analytical reports, executive presentations, and strategic recommendations for senior management.
- Collaborated with cross-functional stakeholders to implement process improvements using PDCA methodology.

R&D Management Trainee | Great Giant Foods | 30/09/2022 - 31/08/2024 | Jakarta, Indonesia

- Conducted operational and business process analyses to identify continuous improvement opportunities.
- Reduced product return rates through structured root cause analysis.
- Reduced production waste through process optimization initiatives.
- Monitored KPI performance and presented improvement recommendations to management.
- Collaborated with Production, QA, and Supply Chain teams to execute improvement projects.

Certifications

Data Analytics Professional | Google Career | 15/01/2024

- Understanding practices and processes used by an associate data analyst in their day-to-day job
- Learn key analytical skills (data cleaning, analysis, & visualization) and tools (spreadsheets, SQL, Python, Tableau)
- Understand how to clean and organize data for analysis, and complete analysis and calculations using spreadsheets, SQL and Python
- Learn how to visualize and present data findings in dashboards, presentations and commonly used visualization platforms

Business Intelligence Professional | Google Career | 27/11/2023

- Understanding roles of business intelligence (BI) professionals within an organization
- Practice data modeling and extract, transform, load (ETL) processes that meet organizational goals
- Design data visualizations that answer business questions
- Create dashboards that effectively communicate data insights to stakeholders

Skills

Business Process | Business Process Analysis | Continuous Improvement | PDCA | KPI Monitoring | Root Cause Analysis

Technical Skills | Data Analytics | Statistical Analysis | Dashboard Development | Data Visualization | Microsoft Power Platform | Cost Analysis (COGM) | Power BI | SAP | Microsoft Office

Soft Skills | Cross-functional Collaboration | Stakeholder Management | Project Management | Problem Solving

Projects

Sample Request System

- Led the digitalization of the end-to-end Sample Request workflow using Microsoft Power Platform.
- Designed multi-stage approval workflows with automated notifications, reminders, and centralized request tracking.
- Integrated Power Apps, Power Automate, SharePoint, Microsoft Teams, and Microsoft Forms to improve operational efficiency and process visibility. Write here the description

Opex Dashboard

- Developed interactive dashboards to monitor operational expenditure, budget utilization, and KPI performance.
- Automated reporting processes, improving reporting efficiency and reducing manual data processing.
- Designed visualizations supporting management decision-making.

POS Analytics System (Personal Project)

- Developed a web-based POS analytics platform integrating sales, inventory, and employee data into centralized dashboards.
- Designed interactive dashboards to monitor revenue, product performance, inventory movement, and branch performance.
- Automated business reporting and enabled data-driven decision-making through KPI visualization and performance analytics.
- Delivered the end-to-end solution from business requirements gathering, system design, development, to deployment.